MNO3301 Organizational Behavior

Course Instructor : Dr Ruolian Fang

Session : Semester 2, 2011/2012

Module Description

Organizations are experiencing change every day. New technologies transform the way work is done, and new organizational structures and work arrangements have emerged. All these changes affect employee behaviors within organizations. The objective of this course is to engage participants to think about these issues at a deeper level, and develop insights into effectively managing these challenges. This will be achieved through a combination of lectures, readings, case discussions, and skill building exercises. Classes will be highly interactive and require active participation.

Key Course Topics

Issues and Challenges in Organizational Behavior; Personality; Attitudes and Job Satisfaction; Work motivation; Leadership; Power and Politics; Emotions at the workplace; Work groups and teams; Communication; Conflict and negotiation; Organizational structure and culture

Course Readings:

The basic textbook for the course is Organizational Behavior by Stephen P. Robbins and Timothy A. Judge, 14th edition, Prentice Hall.

Collection of articles and cases

Methods of Assessment

Individual Assessment : 60% of total, consisting of

- Individual Performance 45%
- Class Participation 15%

Group Assessment : 40% of total, consisting of

- Group Project Report 25%
- Group Project Presentation 15%